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# Building bot-resilient websites through proactive testing

“Breaking things on purpose: testing your website before the bots do”

# Hello, I'm Lucas

- I've joined Upsun (then Platform.sh) almost 8 years ago (!) to be a solutions architect
- My background is in systems and networks engineering
- I am now the manager of the onboarding team, teaching *you* how to make the best use of Ibexa PaaS and Upsun in general

# Did you know?

- 🕒 In April 2025, Imperva measured that 51% of global internet traffic was made by bots.
  - 🕒 This doesn't mean fewer human traffic, quite the opposite in fact; this only means more traffic, with different users
  - 🕒 This is good and bad bots; Google is a bot you (probably) want
  - 🕒 This is also industry-dependant; it is up to 61% in the travel industry

<https://cpl.thalesgroup.com/about-us/newsroom/2025-imperva-bad-bot-report-ai-internet-traffic>



The background of the slide is a vibrant orange color with a complex, liquid-like texture. It features swirling, rippling patterns that resemble water or molten glass, creating a sense of movement and depth. The lighting is soft, highlighting the curves and folds of the liquid.

# Why even test?

# Testing individual components is “easy”

- 🍌 Test individual components, of course
- 🍌 Use a hint from Elixir: “fail fast”;
  - 🍌 Fail as early as you can
  - 🍌 Leave logs and *nothing else*
  - 🍌 Error gracefully, be kind to your user
- 🍌 “Nothing’s easy until it’s done”



**Brenan Keller**  
@brenankeller

A QA engineer walks into a bar. Orders a beer. Orders 0 beers. Orders 9999999999 beers. Orders a lizard. Orders -1 beers. Orders a ueicbksjdhd.

First real customer walks in and asks where the bathroom is. The bar bursts into flames, killing everyone.

10:21 PM · Nov 30, 2018

# How those components work *together* is difficult

- 🔗 Interactions are where most bugs are
- 🔗 Your app does a lot, works with a lot of services and external parts
- 🔗 If any breaks or throws unexpected errors or content, are you ready?

# Components working together *at scale* is why *you* (yes, you) are the best at what you do

- 🔗 Like every kind of accident, you're not always to blame
  - 🔗 Even Formula One drivers wear a seatbelt
  - 🔗 Testing is your seatbelt; it can't prevent every accident, but it will limit damages
- 🔗 Testing as many things as you can, in production-like conditions, as soon as you can, is essential.



**What's testing?  
What should I test?**

# Testing is breaking in a controlled fashion

- 🐛 Breaking things is *fun*!
- 🐛 Ask for help, anyone can break things
  - 🐛 Reporting framework:
    - 🐛 What were you trying to do when it broke?
    - 🐛 What were you expecting?
    - 🐛 What did the breakage look like?
    - 🐛 Can it be easily reproduced? Provide steps
- 🐛 If someone reports something broken, fix it, then *write a test for it*
- 🐛 Don't test in production (I know, right?)

# The two kinds of testing: “shallow” testing

- Shallow testing is what you could call “at scale”
  - Many users doing the same easy thing (cached front page...)
  - Many users doing the same difficult thing (logging in, buying something...)
    - Don't overdo it! Oversizing tests will waste resources in more ways than one
  - Many users doing multiple things (checking a bunch of maybe-uncached articles at once)
    - Same here; don't overdo it! "Clean cache then full test" is usually not an accurate real-world scenario

# The two kinds of testing: “deep” testing

- Deep testing is what you could call “interactions”
  - As complete of a path as you can
    - http cache → crazy routing → database interactions → app cache
  - “What if”s...
    - What if app cache explodes because you have too many objects?
    - What if the database is slow?
    - What if the cache caches \*too much\*?

# When and where should I test?



# Test early, often and everywhere you can

- Test as soon and often as you can, small and early is better than *not*
  - Just like working out, regularity is what makes testing good
- Individual tests on your machine (in a git hook...) are good
- You can run even more tests in a remote pipeline (GitHub Actions, GitLab pipelines...) for each merge request, if you use them
- Test the app in prod-like conditions as soon as you can
  - Avoids the “it works on my machine”®
  - Ibexa Cloud can automatically, completely and quickly reproduce your production environment, including data and sizing (soon)

# How about the bots? What will *they* test?

There are two kinds of bots; the good bots and the bad bots:

- Good bots will respect your robots.txt
  - They could even follow **content-signal** directions
- Good bots will respect your rate limits (slow down on 421)
- Good bots won't spam uncached pages
  - Think search pages, logins pages, facets, account creation...
- Bad bots will do the opposite of ^, and sometimes even pretend to not be a bot by faking their user-agent

More often than not, bot issues are scale issues.

**Alright, I'll test  
(more)**

# Tools to get through “shallow” testing

- K6 by Grafana is very good
  - It uses JS as its language, making it easy to understand and automate
- Octoperf is an example of a hosted load-test tool
- With Ibexa PaaS Flex (not yet available), you'll be able to reproduce your production 1:1, with sizing if you wish; you'll even be able to make changes on the fly

# Tools to get through “deep” testing

- Remember Postman?
  - Hoppscotch
  - Bruno ([usebruno.com](https://usebruno.com))
- Curl is still *very* relevant
  - It's the base for most tools
  - It's likely already installed (unless you use Debian)
  - It's amazing at reproducing simple tests
- Hurl (Orange-OpenSource/hurl) is very neat to share your tests
  - Based on Curl
  - Allows for complex tests, even chaining requests
  - Still uses regular, git-friendly text files
- With Ibexa PaaS, you'll be able to reproduce your entire production environment, complete with services and data, in just a few minutes



# Fighting fire with fire: getting robots to help with your robot problems

- 🔗 AI is an amazing excuse to write good documentation
  - 🔗 [AGENTS.md](#) is great to get your agent friend started
- 🔗 From good documentation, AI can generate good tests
- 🔗 Of course, good tests aren't *great* tests
  - 🔗 you're still on the hook for those < 3
  - 🔗 Pro-tip: record yourself explaining the test, send the transcript to your fav agent
- 🔗 AI is amazing at writing boilerplate
- 🔗 AI is also a great cyber-rubberduck
  - 🔗 This one doesn't float though, it drinks your water

**Thanks a lot!**  
**Questions?**



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